

Elimity Services Overview

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Not started with an IAM programme yet? Or want to know whether you are on the right track? Maybe you quickly want to fix a burning audit issue or comprehend your data breach risk exposure? Unfortunately, the experience nor the capabilities required to define such a programme or gain such insights, are widely available. The Advisory Services team offers a range of services delivered by experienced consultants.

Key objectives of Advisory Services:

- Lower security/compliance risks immediately and improve IAM programme success
- Serve as a catalyst for IAM processes, to support organisations in their decision making process for future projects
- Provide external industry perspective, opinion, and expertise

The Elimity Professional Services team provides expert services designed for implementation success. Customers typically use these services for the implementation and integration of our core product: Elimity Insights. The Professional Services team has deep experience implementing Elimity Insights in a variety of use cases and is all-in for accelerating your time-to-value.

Key objectives of Professional Services:

- Deliver rapid implementations to gain critical, actionable insights quickly
- Maximise and optimise the use of out-of-the-box functionality
- Apply leading practices, tips and tricks
- Transfer knowledge to the customer to achieve self-sufficiency

ADVISORY SERVICES OVERVIEW

Data Analysis & Risk Assessment



By providing clear insights in the access data of your most critical (ERP) system, our team can identify risk hotspots, and help the organisation to obtain an insightful and actionable report. This helps to understand where you are access governance-wise, to focus remediation efforts where most needed, and to support decision-making.

Strategy & Roadmap Planning



Our team helps to establish or evolve the strategy and scope, and to identify and prioritize the relevant IAM use cases.

A high-level project plan is created so the IAM roadmap and strategy is clear for every stakeholder. Those use cases can then evolve into implementation projects, driven by the roadmap.

Access Maturity Assessment



It might be difficult to gauge the status of established IAM & access governance processes and to determine areas with opportunities to improve. Our team identifies these so-called gaps with our unique maturity model. The assessment gives you an indication where you are, where to make progress, and is often used prior to additional investments or expansion of the IAM programme.

Policy Design & Formalisation



Deciding on who can access what applications/data and how is fundamental to proper access governance. Our advisory team guides organisations in defining clear access principles and policies, as they are the core assets for your IAM programme and are key for measuring security, risk and compliance. The team also supports the formalisation in Elimity Insights.

Access Metrics Design



The keys to a successful programme are adoption, involvement, and demonstrating progress. Our team can help you define relevant metrics and dashboards for different stakeholders in the organisation, based on the access data and Elimity Insights data, for tracking progress, adherence to principles and policies, and key risks.

PROFESSIONAL SERVICES OVERVIEW

Implementation & Roll-out



Customers typically engage with our team for Elimity Insights related implementation help. Our implementation team's credo is work hard, work smart. Although the scope of the project can vary, and so the duration, we typically try to scope projects to a maximum of 1-4 month duration to provide rapid value and foster self-sufficiency within the local team. Our implementation approach consists of multiple phases and iterations, based on the amount of access data sources, relevant (ERP) applications, or file shares, and the availability of access governance policies and customer resources.

- Project startup & blueprint design
- Configuration & technical implementation of Elimity Insights (on-prem or cloud)
- Analysis of access data source and definition/adaptation of domain model
- Formalisation of policies
- Structural onboarding of access data source *
- Go-live support

The above steps can be done for 1-2 critical applications in a so-called pilot project.. Implementation of such a pilot project can be done a much shorter time frame, to quickly assess the value of Elimity Insights and allow proper evaluation. Effort is not lost as it is the first part is reusable in a full roll-out anyway.

* This phase is optional

Training & Knowledge Transfer



Our team ensures that the customer team is equipped with the necessary information and skills to get the most out of Elimity Insights. We deliver a range of access governance trainings to learn customers advanced techniques, how to design, organize and implement access governance programs, and expand their knowledge of Elimity Insights.

Operational Services



Our implementation team can extend the customer team with full-time expert consultants (solution architect, solution engineer, or implementation engineer) and a part-time project manager, to assist with or even lead the implementation and roll-out, if needed.